

**OCCUPY SANDY** 

## **COMMUNICATIONS VOLUNTEER REFERENCE**



# STEP TWO: SIGN IN TO YOUR FACILITY'S EMAIL ACCOUNT

-Check unread mail and respond -If you are not certain how to respond, mark email as "unread" -Capture all requests for supplies or volunteers in Sahana

# **STEP THREE: CONNECT YOUR PHONE** to your facility's Google Voice number (if applicable)

-Mention facility name when answering phone

-If you are not clear on how to help and no one nearby can assist, take down contact info and find someone who can help

#### **CAPTURING A REQUEST**

-Go to Sandy Relief home page -Select "Request Supplies" or "Request People" -Add location, site contact, priority, date needed and items/quantities requested -If request is urgent, recurring or very large, ask for assistance or notify a Coordinator -Dispatch will see request, assign a driver and deploy volunteers and supplies -Driver or point person contacts Comms/Dispatch to confirm delivery or request assistance -If no report-back given, driver/point person should be contacted



#### **NEED HELP?**

[IRC] [Phone] sahana@lists.occupy.net

#### **520 CLINTON**

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### DON'T FORGET TO:

Eat Food Drink Water Take Breaks